

PRESS RELEASE



May 26, 2020

FOR IMMEDIATE RELEASE

Senior Transportation Service – Service Change

SEAL BEACH, CA – Effective June 1, 2020, the City of Seal Beach Senior Transportation Services will be provided by California Yellow Cab. This service change was a result of the unexpected closure of the Keolis' Orange County facility, which was contracted to operate the City's senior shuttle and dial-a-ride program. The Keolis Orange County facility is scheduled to close on May 31, 2020.

As a result, the Thursday Shopper Shuttle Service and Senior Nutrition Shuttle/Rossmoor/North Seal Beach Community Center will be suspended until further notice; however, the Dial-a-Ride services will be expanded as follows with California Yellow Cab:

- Operating hours are Monday through Friday, 7:30a.m. to 2:30p.m.
- Reservations must be made 24-hours in advance by calling toll free (877) 224-8294. Reservations made less than 24-hours in advance cannot be guaranteed.
- Only registered eligible riders can partake in this service. To be eligible, the rider must be a Seal Beach resident 60 years and older.
- To confirm whether you are already registered, please call California Yellow Cab - Melissa Gomez or Cristina Valle at (714) 427-2555
- To register as a new rider, please contact Iris Lee at (562) 431-2527 x1322, or ilee@sealbeachca.gov or email AskCityHall@sealbeachca.gov

- There is no cost to use this service.
- Transportation services will be provided to any location within City limits, and up to three (3) miles outside City limits and within Orange County for non-emergency medical purposes. Users may also elect to go to the VA Hospital in Long Beach.

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